



Standard Terms and Conditions – International Sales

How to Order:

Order sensors and accessories by the full OSi model number provided on the price list or quotation sheet. Include the item description and any applicable specifications such as power requirements, cable length, etc. All purchase orders must be made out directly to OSi corporate only – not to our representatives.

Prices:

All prices are quoted in U.S. Dollars, **EXWorks** Gaithersburg, MD and include the cost of packing. Freight, insurance, applicable sales taxes, value added taxes, import duties, and other charges are not included in the list price. Charges for these costs, if incurred by OSi, will be added to the Buyer on the invoice. **Contact OSi if the items are to be exported out of the original destination country.**

Terms of Payment:

All International orders require **prepayment**. International orders will be shipped against a confirmed, irrevocable **letter of credit** or cash transfer. **MC and VISA** are also accepted. **All payments must be made in U.S. Dollars.**

Shipping:

OSi selects the best method of shipment for each order unless shipping instructions are provided with the purchase order. International shipments are arranged through UPS, DHL or FedEx, unless otherwise requested on order.

Returns:

All items returned to OSi must be accompanied by a return material authorization number (RMA), clearly visible on the shipping label. Contact the customer service department for an RMA number and shipping instructions prior to returning any OSi product.

Items sent without an RMA number will be refused.

Specifications:

OSi reserves the right to change specifications, discontinue, or modify any item without prior notice. Changes to specifications do not obligate OSi to alter previously sold equipment.

Warranty:

Optical Scientific warrants its products to be free of defects in workmanship and material for a period of 12 months from date of shipment. During the warranty period, OSi will repair or replace defective products **in factory** at its own expense, subject to the following conditions:

1. The Buyer prepays all shipping, insurance, and associated costs to return the defective item to OSi. OSi selects carrier, pays return shipping and insurance.
2. The product must not have experienced misuse, neglect, accident or have been altered or repaired by the Buyer during the warranty period.
3. This warranty and OSi's obligation are in lieu of all other warranties. Implied warranties shall not apply.
4. OSi is not liable for consequential or incidental damages, labor performed in conjunction with removal and replacement, loss of production, or any other loss incurred because of interruption of service or production of incorrect or incomplete sensor information.